

## DCA Home Care Packages Adelaide

### Home Care Package Fee Structure

1/7/2019 – 30/6/2020

Monday to Friday 6am -10pm	\$55 per hour
Monday to Friday 10pm-6am	\$62.30 per hour
Saturday (Day and Night)	\$74.17 per hour
Sunday (Day and Night)	\$85.86 per hour
Public Holiday	\$109.19 per hour
Kilometer Rate	\$1.00 Per Km
<b>Other Costs</b>	
Transition (Exit Fee Once Off)	\$300
Case Management	20%
<b>MISCELLANEOUS CHARGES</b> - To be negotiated as per individual service requirements, such as, Nursing, Gardening, Allied Health. Direct Care Australia will arrange services that fit within the scope of services legislated for a Home Care Package. You may request services to be provided by non-Direct Care Australia employed staff. These contractors will be required to meet quality standards and where relevant a police check. You will be charged the contractor rate plus a 10% service charge.	

### Service Charging

- A minimum one-hour service fee is charged
- After the first hour, services are charged in 15-minute increments
- Each hour of service is charged at the rate applicable for the scheduled time of service *(for example, a 5-hour shift scheduled to commence at 7 PM will be charged at \$55/hour up to 10pm and then at \$62.30/hour to midnight).*

### Cancellation Fee

- There is no cancellation fee for services cancelled at least 24 hours prior to the commencement of the scheduled shift.
- Where a cancellation is made up to three hours before the scheduled commencement of service, a fee equivalent to the first hour of the scheduled service is payable.
- Where a cancellation is made after this 3-hour period, the service will need to be paid for in full.

### Monthly Statements

- Your HCP Case Manager will confirm all in-home services and brokered services, (such as gardening, allied health or meal services and equipment purchases) each month
- a Monthly Statement will be sent to you and/or your nominated representative no later than the 20th of each month.